

Konfiguracija ESET Protect servera i EMagenta za detaljno zapisivanje događaja

ESET Protect / EMagent

Trace logging

1. Kreirajte datoteke "traceAll"

Važno: Drugo "A" u nazivu "traceAll" mora biti veliko. Datoteke kreirajte npr. batch/shell naredbom

```
echo X > %datoteka%
```

%datoteka% zamijenite sljedećim putanjama:

1.1 Na ESET Protect Serveru

- Windows OS:

```
C:\ProgramData\ESET\RemoteAdministrator\Server\EraServerApplicationData\Logs\traceAll
```

- Linux OS:

```
/var/log/eset/RemoteAdministrator/Server/traceAll
```

1.2 Na ESET klijentu

- Windows OS:

```
C:\ProgramData\ESET\RemoteAdministrator\Agent\EraAgentApplicationData\Logs\traceAll
```

- Linux OS:

```
/var/log/eset/RemoteAdministrator/Agent/traceAll
```

2. Konfigurirajte ESET Protect server i agente

(v.video)

Postavite server i agente sa "Warning" na "Trace" razinu zapisivanja događaja:

https://www.nod32.com.hr/podrska/wp-content/uploads/EPx9-ERAagent-EMagent-Trace_logging.mp4

- Server: ESET Protect >> More... >> Server settings >> Advanced settings >> Logging >> Trace log verbosity = izaberite "Trace"
- Agent: ESET Protect >> Policies >> (pronađite policy koji obuhvaća promatrane klijente) >> Edit policy >> Settings >> Advanced settings >> Trace log verbosity = izaberite "Trace"

3. Reproducirajte problem ili pričekajte da se pojavi

4. Nakon zapisivanja

4.1 Vratite konfiguraciju servera i agenata sa "Trace" na "Warning"

4.2 Obrišite kreirane datoteke "traceAll"

4.3 Prikupite logove programom ELC

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Više detalja: https://help.eset.com/protect_admin/latest/en-US/fs_agent_connection_troubleshooting.html

xtracex xloggingx tracelogging xtraceallx xdebuggingx xlogiranjex xdnevnikx dnevnik traceLogVerbosity
xtraceLogVerbosityx trblsht xtrblsht troubleshooting xtroubleshooting emagent xemagent epv xepv