

ESET Anti-Theft - Fantomski račun / Phantom account - Poruka / Email

Tema

Od ESET-a ste dobili sljedeću e-poruku:

Anti-Theft has recorded suspicious activity on the device <%NazivUređaja%>.

Someone has logged on the device using the Phantom Account.

If you don't know the location of the device, sign in to your ESET HOME account at <https://anti-theft.eset.com> and confirm it as Missing.

Anti-Theft will start monitoring the activity on the device to help you find out its position.

<%NazivUređaja%> je naziv uređaja za koji je poslana poruka, npr. "LAPTOP22"

Uzrok

ESET-ov sustav poruku pošalje u slučajevima kada korisnik prilikom prijave upiše pogrešnu lozinku ili kada se pogreškom prijavi na "fantomski račun" ("phantom account").

Postupak ako uređaj NIJE ukraden

- Prijavite se na ESET Home portal: <https://anti-theft.eset.com>
- Kliknite na <%NazivUređaja%>
- Kliknite na "Proglašen izgubljenim" / "Marked as missing"
ili na "Sumnjiva aktivnost" / "Suspicious action"
- Kliknite na "Moj uređaj je vraćen" / "I recovered my device"

Postupak ako uređaj JEST ukraden

- Prijavite se na ESET Home portal: <https://anti-theft.eset.com>
- Kliknite na <%NazivUređaja%>
- Kliknite na "Moj uređaj je izgubljen" / "My device is missing"
- Potvrdite status

Razno

ESET-ovi članci:

https://help.eset.com/home_eset/hr-HR/antitheft_howto_robbery.html

<https://support.eset.com/en/kb5711-recover-or-mark-a-device-as-missing-or-stolen-in-eset-anti-theft-portal>

Fantomski račun: https://help.eset.com/home_eset/hr-HR/antitheft_howto_add_dev.html >> Točka 6

antitheft anti-theft missing ukraden nestao xantitheft xanti-theft xmissing xukraden xnestao phantom xphantom
fantom xfantom