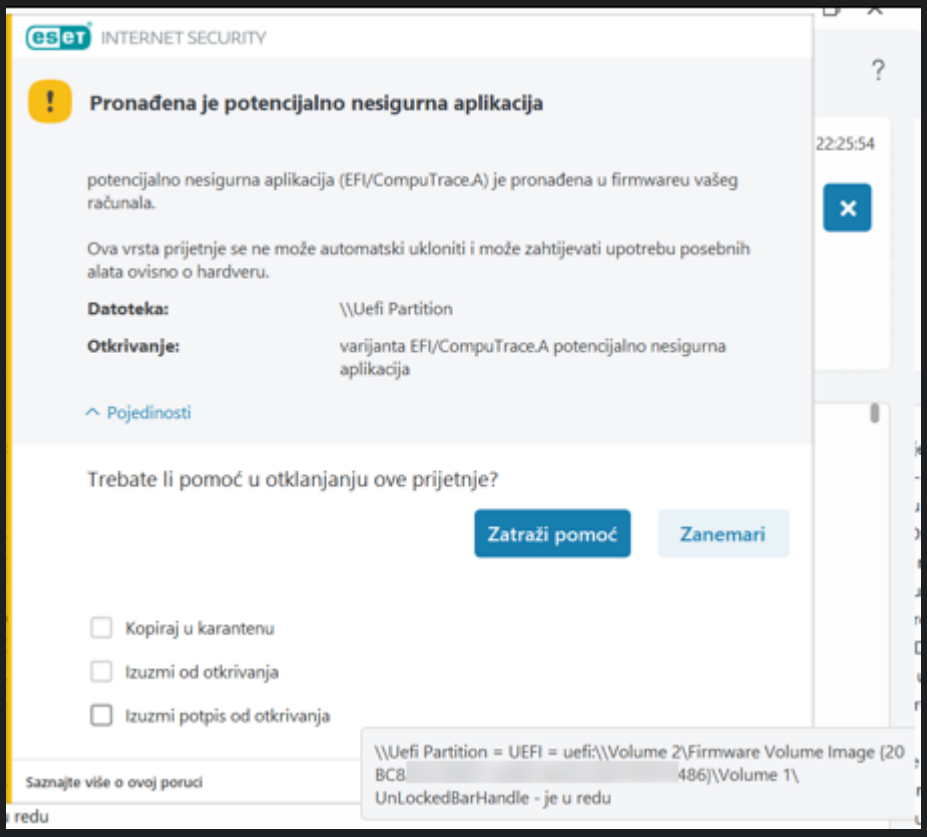
Computrace

Tema

ESET je prijavio detekciju prijetnje “*Computrace*“:

```
\\Uefi Partition = UEFI =
uefi:\\Volume 1\DXE Core {4A538818-5AE0-4EB2-B2EB-488B23657022}\Unnamed
partition\Volume 1\AbsoluteDriver -
Varijanta EFI/CompuTrace.A potencijalno nesigurna aplikacija
Odabir radnje odgođen je do završetka skeniranja
```



“Computrace” nije virus/malware; radi se o programu kategorije “Potencijalno neželjen”, a može poslužiti praćenju lokacije računala. Ugrađuje se tvornički u neke modele.

Problem

ESET ne može ukloniti ovaj program jer je se nalazi u okviru UEFI-ja – to je sadržaj koji je “ugrađen” u računalo i moguće ga je samo čitati, ne i brisati ili mijenjati.

Rješenje – Kratko (tl;dr)

Izuzmite detekciju.

Rješenje – Detaljno

(na engleskom)

[R1] https://support.eset.com/en/kb6567-you-receive-an-eset-uefi-detection … poslovni programi

[R2] https://support.eset.com/en/kb6519-exclude-an-application-by-name-from-scanning-in-eset-windows-home-products … programi “kućne” kategorije

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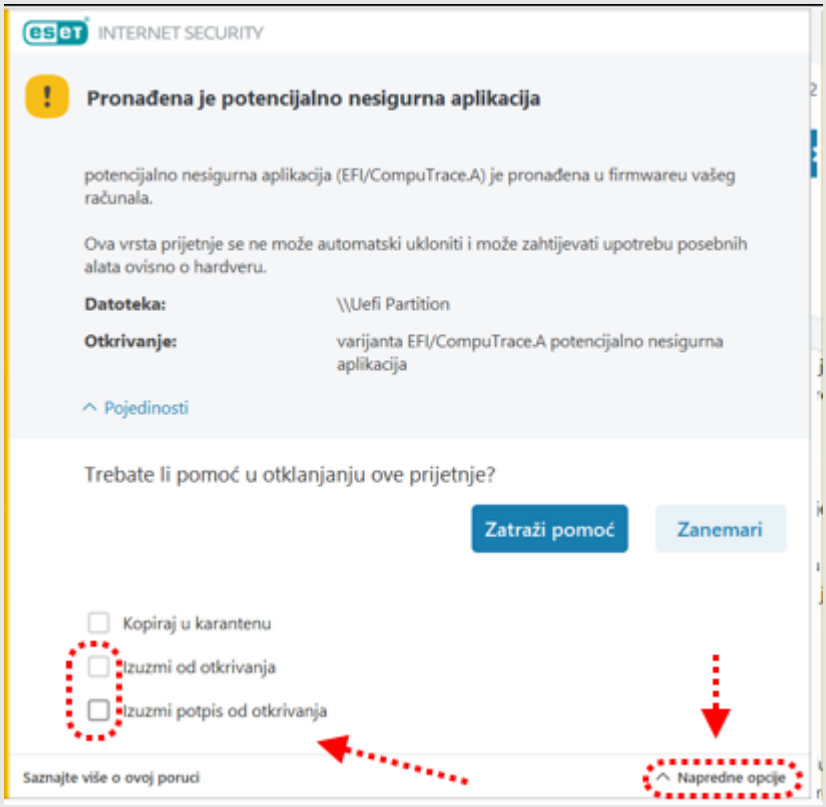
Dodatak

Ako detekciju javlja LiveGuard (ako imate odgovarajuću pretplatu), morat ćete spustiti razinu sa “Highly suspicious” na “Malware”.

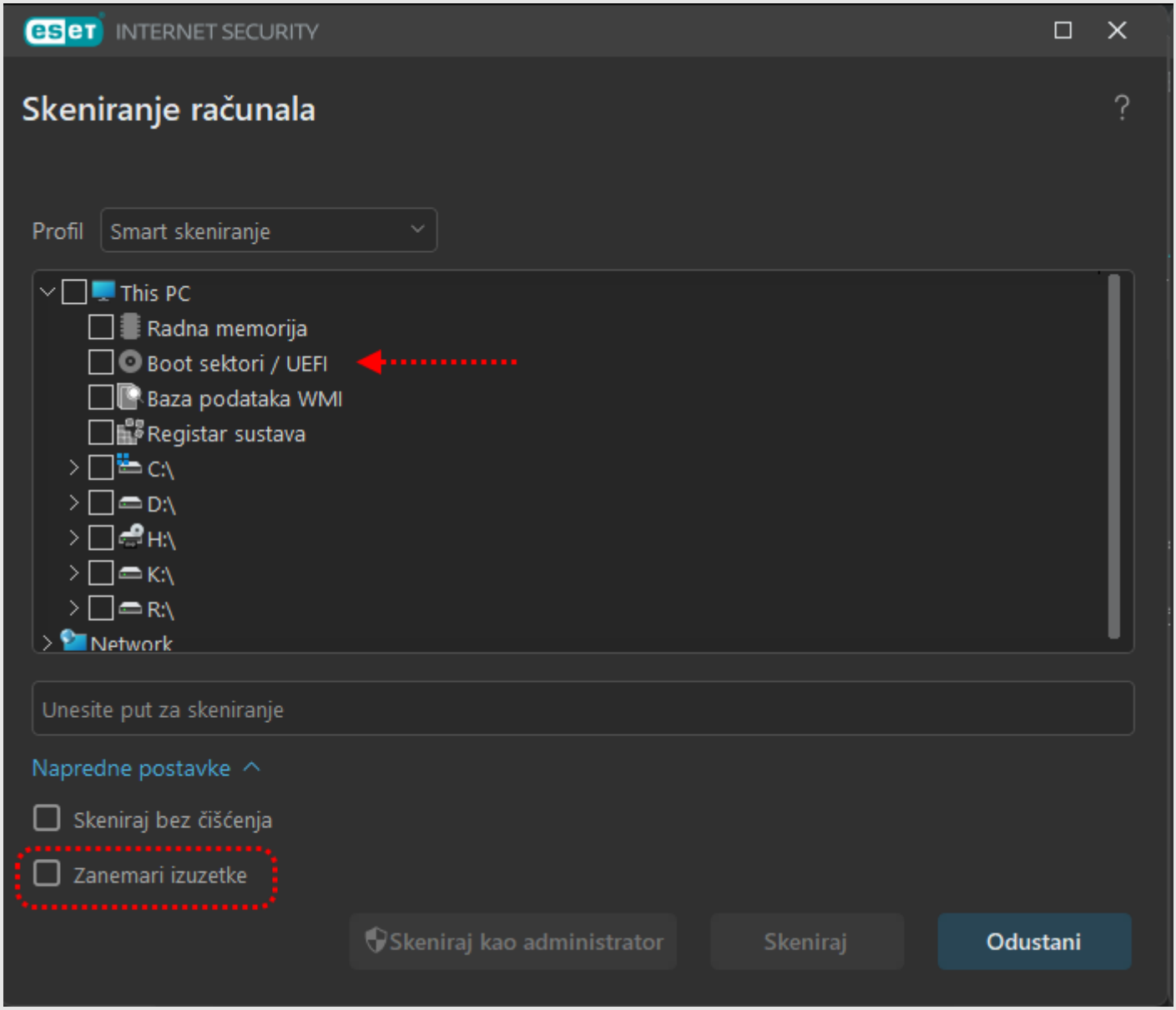
Slike

[RO1] Opcija 1

Kad se pojavi obavijest o detekciji, kliknite na “Napredne opcije” i
nakon toga na “Izuzmi od otkrivanja“:

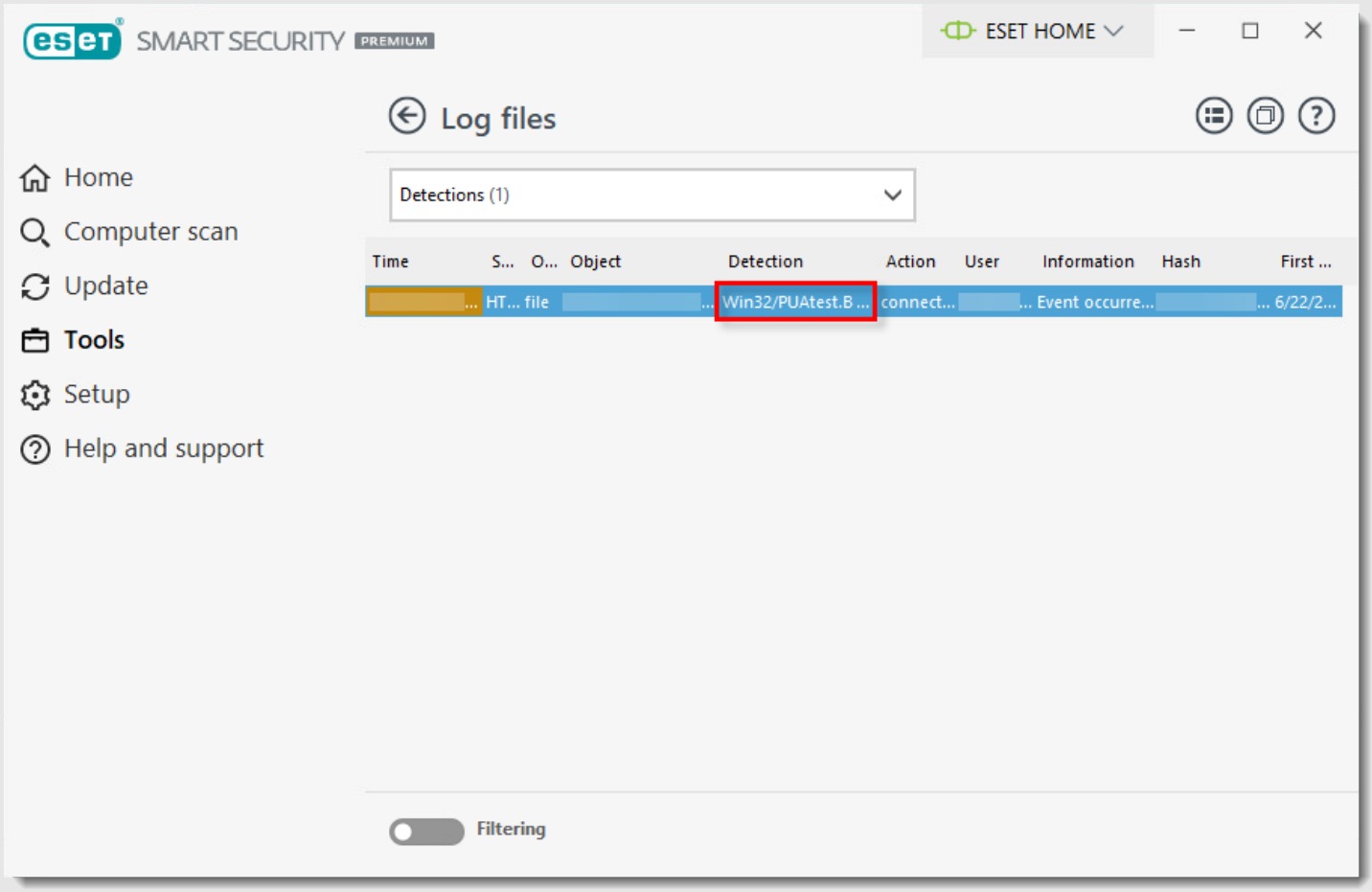


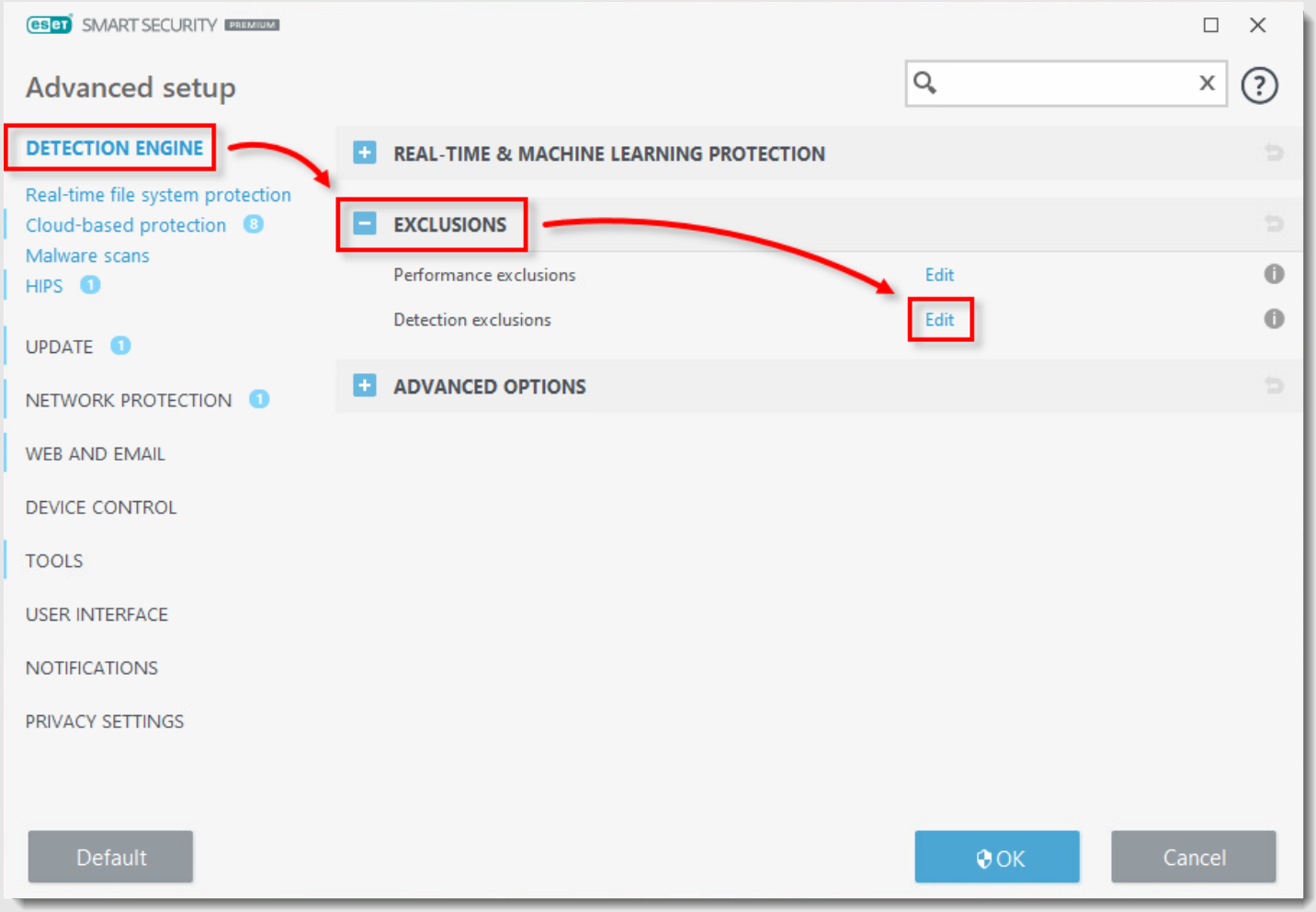
Ako se poruka pojavljuje prilikom skeniranja, uključite “Zanemari izuzetke” (“Ignore exclusions”) i ili nemojte uključiti “Boot sektori / UEFI”:

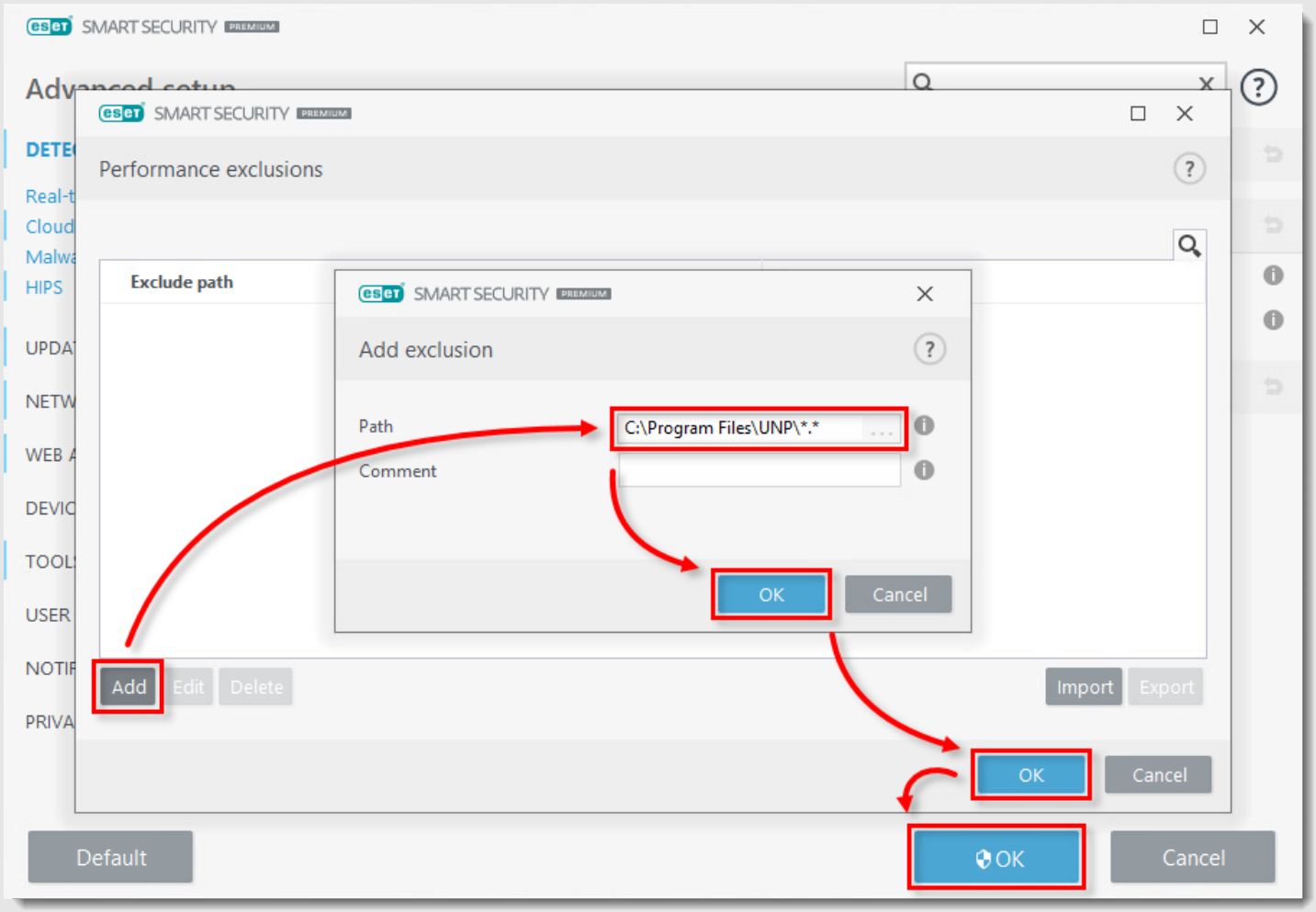


[RO2] Opcija 2

Za programe “kućne” kategorije:


ESET SMART SECURITY PREMIUM
ESET HOME
Log files
Home
Computer scan
Update
Tools
Setup
Help and support
Detections (1)
Time
S...
O...
Object
Detection
Action
User
Information
Hash
First ...
HT... file
Win32/PUAtest.B ...
connect...
Event occurre...
6/22/2...
Filtering


SMART SECURITY PREMIUM
Advanced setup
DETECTION ENGINE
Real-time file system protection
Cloud-based protection
Malware scans
HIPS
UPDATE
NETWORK PROTECTION
WEB AND EMAIL
DEVICE CONTROL
TOOLS
USER INTERFACE
NOTIFICATIONS
PRIVACY SETTINGS
REAL-TIME & MACHINE LEARNING PROTECTION
EXCLUSIONS
Performance exclusions
Edit
Detection exclusions
Edit
ADVANCED OPTIONS
Default
OK
Cancel



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efi uefi xefi xuefi exclusion izuzetak xexclusion xizuzetak computrace xcomputrace